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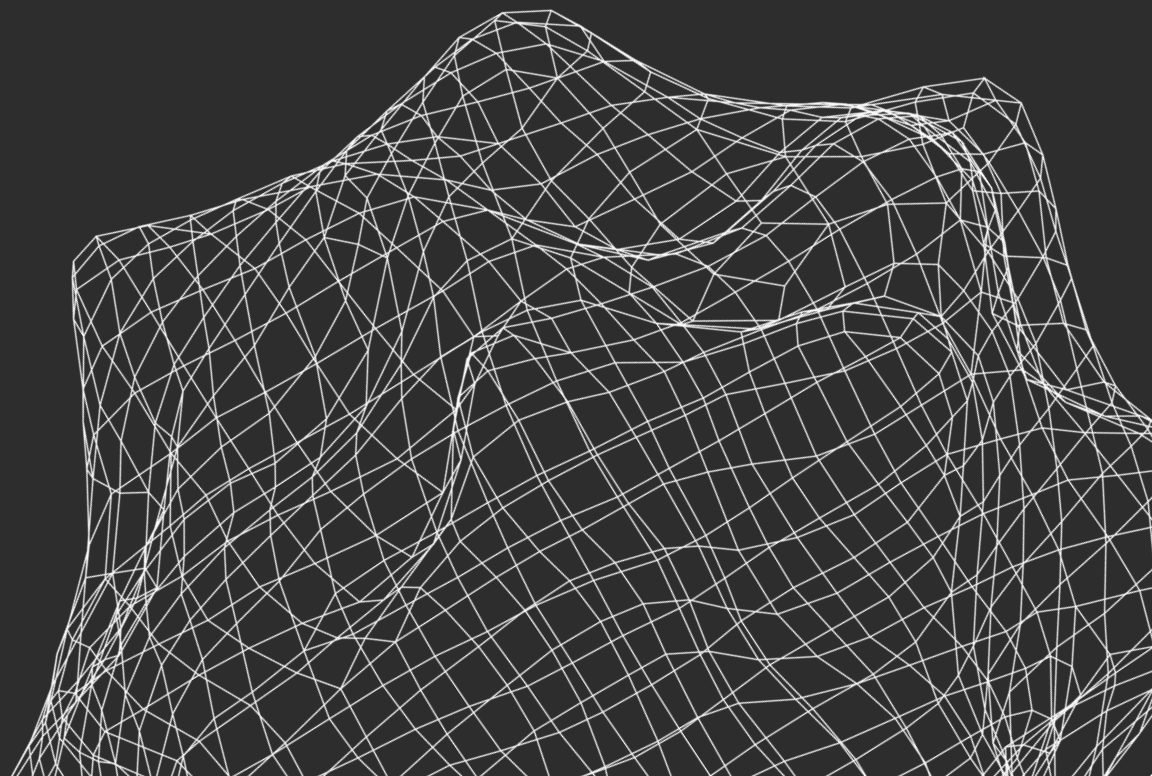
Ensuring Youth Protection and BPjM Compliance for LAN1 Hotspots GmbH

SafeDNS provided LAN1 Hotspots GmbH, a German system integrator, with an easy-to-use and cost-effective solution to enforce youth protection measures in accordance with BPjM regulations, effectively filtering inappropriate content for children and youths.

Organization overview

LAN1 Hotspots GmbH is a German system integrator that operates within the EU and is part of a larger group of companies active across the EMEA region. As a system integrator, LAN1 Hotspots GmbH focuses on providing comprehensive networking solutions to its customers.

Location

Hamburg, Germany

Duration

2017 - present

Challenge

LAN1 Hotspots GmbH sought a cost-effective and user-friendly solution to enforce youth protection measures in compliance with BPjM regulations, effectively filtering out inappropriate content for children and youths.

Solution

LAN1 Hotspots GmbH, in search of a solution that complied with BPjM regulations, was able to meet their criteria for ease of use, scalability, and seamless integration by partnering with SafeDNS, who provided an easy-to-use and cost-effective solution that effectively filtered inappropriate content, implemented through two DNS relays forwarding queries to SafeDNS servers, with ongoing excellent support from the SafeDNS team.

Impact

By implementing SafeDNS, LAN1 Hotspots GmbH successfully addressed their customers' demands for effective youth protection measures while complying with BPjM regulations. SafeDNS's easy-to-use solution, attentive support, and reasonable pricing made it the ideal choice for the client's requirements

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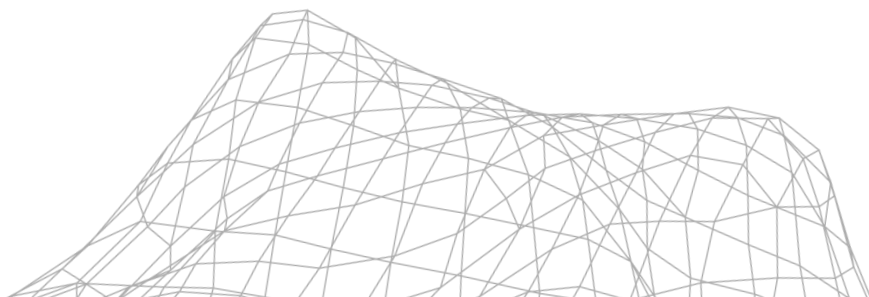
Problem

LAN1 Hotspots GmbH faced the challenge of meeting their customers' demands for an effective mechanism to enforce youth protection measures in accordance with the German BPjM (Federal Department for Media Harmful to Young Persons). They needed a solution that could filter out inappropriate content for children and youths while being cost-effective and easy to use.

They encountered a difficulty in finding a new solution that met several key criteria. The solution had to comply with BPjM regulations, be easy to use, support a large number of queries, and integrate seamlessly with the existing infrastructure using DNS.

LAN1 Hotspots GmbH had previously tried various solutions, including OpenDNS, central firewalls, and in-house developed options. However, none of these choices fully met their compliance requirements or were scalable enough for their high query volume.

Solution

After extensive research and development, LAN1 Hotspots GmbH came across SafeDNS as a potential solution that ticked all the boxes. They decided to partner with SafeDNS for several reasons. SafeDNS provided an easy-to-use solution tailored to the client's specific needs. The company understood their requirements and offered a reasonable price, ensuring cost-effectiveness.

SafeDNS effectively addressed the challenge of filtering out inappropriate content for children and youths, enabling compliance with BPjM regulations.

To implement SafeDNS, LAN1 Hotspots GmbH created two DNS relays that consolidated queries from hundreds of routes and thousands of users. These relays were configured to forward queries to SafeDNS servers, ensuring smooth operation of the solution.

Throughout the implementation process and beyond, SafeDNS offered excellent support to LAN1 Hotspots GmbH. Whenever any issues arose, the SafeDNS support team promptly responded and resolved them within hours, minimizing disruptions.

Result

SafeDNS's solution significantly benefited the client's end users. By effectively filtering out endangering content, the solution provided a safe online environment for children and youths, protecting them from inappropriate material.

Working with SafeDNS has been a pleasure for the client. The company's commitment to understanding their unique requirements, coupled with their responsive support, has made the collaboration smooth and productive.

For others considering SafeDNS as a solution, LAN1 Hotspots GmbH recommends reaching out to their support or sales teams, especially if the default deployment options don't meet specific requirements. SafeDNS has proven to be flexible and capable of providing tailored solutions to unique use cases.

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The SafeDNS filtering technology recieved a prestigious award from the world-famous test lab, Software Suggest. SafeDNS solutions are recognized as having a good value for money.

SafeDNS blocks a whopping 98.5% of requests to adult content.

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SafeDNS is a company founded in 2010 for developing web filtering solutions for different markets and customers. Since 2013 SafeDNS has been providing products for home and corporate users including businesses, educational institutions, telecom operators, MSPs and VARs.
Now SafeDNS products and cloud service are used by more than 4000 organizations and tens of thousands of home users worldwide.