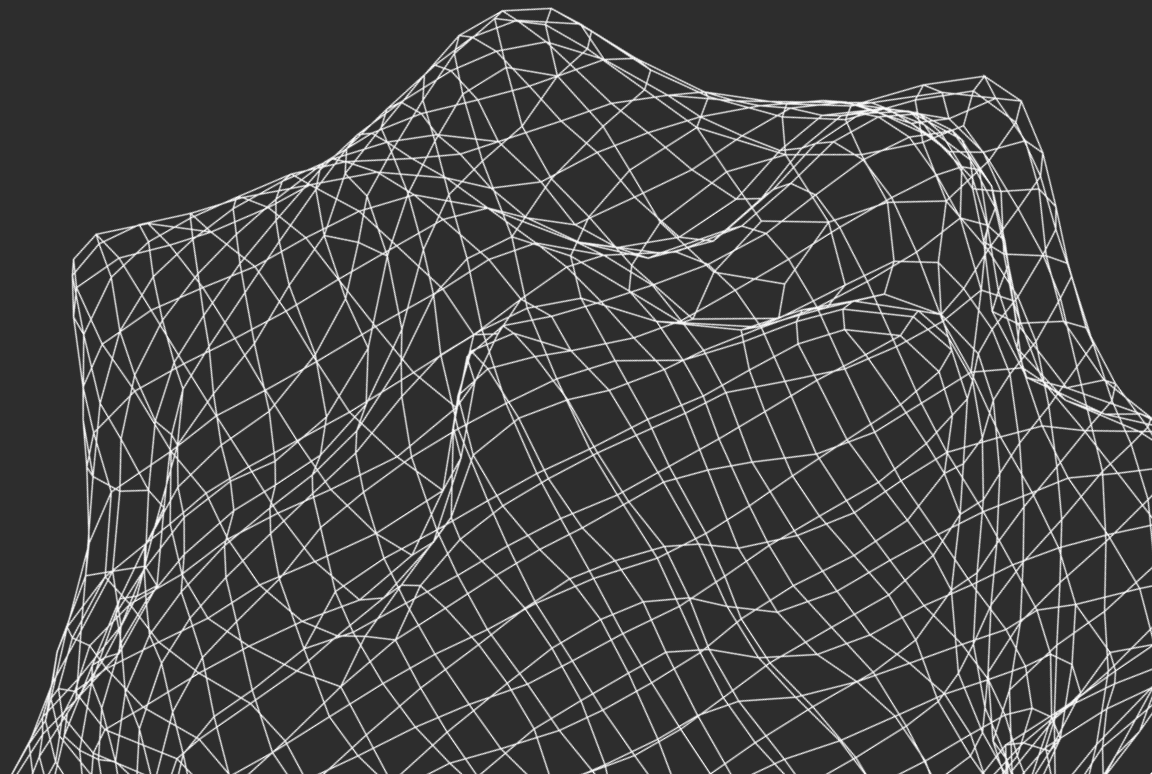


Use case

Hassle-Free Cloud-Based DNS Security for a small ICT company





Discover how SafeDNS, a hassle-free cloud-based DNS security solution, empowered Fox Techno Service, an ICT company.

Organization overview

Fox Techno Service is a small ICT company specializing in automation solutions for small and medium-sized enterprise (SME) customers. They offer a range of services, including web filtering, to ensure a secure and productive online environment for their clients.

Location

Noord-Holland, The Netherlands

Duration

2021 - present

Challenge

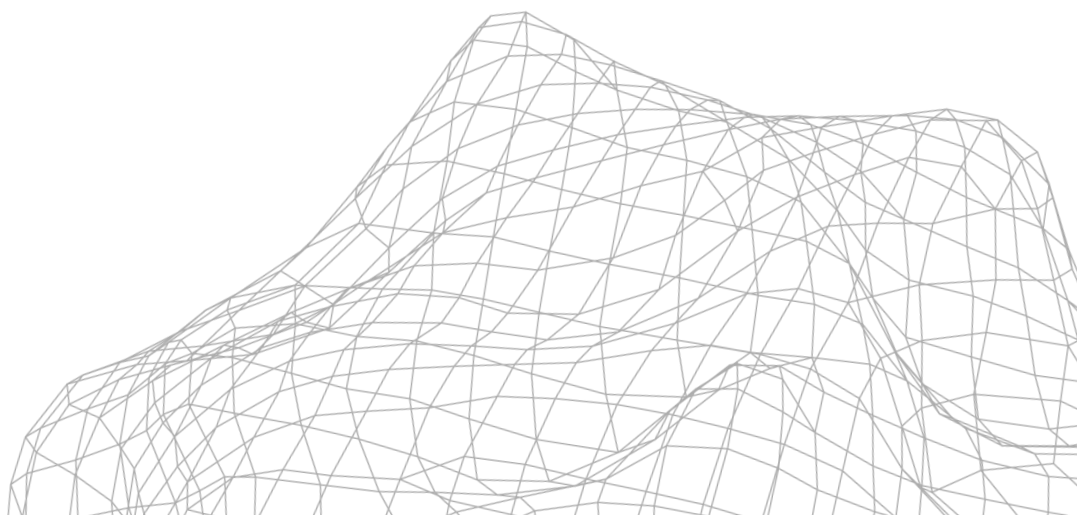
Fox Techno Service faced challenges with web filtering, including difficulties in determining website safety and the need to restrict access for compliance and minimizing distractions.

Solution

Fox Techno Service found in SafeDNS a comprehensive and user-friendly cloud-based web filtering service that perfectly met their requirements, delivering effective website filtering and management.

Impact

SafeDNS created a safer online environment, raising user awareness of blocked websites, reducing distractions, and promoting responsible browsing. It decreased support calls and increased productivity, ensuring policy compliance and protecting users





Problem

Fox Techno Service faced several challenges related to web filtering. Firstly, their customers found it difficult to determine whether a website was safe to visit, leading to potential security risks. Additionally, company directors wanted to restrict access to certain websites, ensuring compliance with their policies and minimizing distractions for employees.

Previously, Fox Techno Service relied on Appraver's SecureSurf for web filtering. However, Appraver discontinued the service, leaving them in need of a new solution to meet their customers' requirements.

Solution

Fox Techno Service sought an easy-to-implement and manage cloud-based web filtering solution. They found SafeDNS, a "Set and Forget" solution that required minimal ongoing maintenance. Impressed by SafeDNS's informative website, Fox Techno Service chose to work with us.

Implementing SafeDNS was straightforward. Before delivering devices to customers, Fox Techno Service installed the SafeDNS client and configured policies remotely. The process was streamlined and efficient.

Fox Techno Service has had little need for support from SafeDNS. The solution has been clear and user-friendly, minimizing the need for assistance or troubleshooting.

Result

The SafeDNS solution has had a positive impact on Fox Techno Service's end users by creating a safer online environment. Users are now aware of blocked websites, which reduces potential distractions and promotes responsible browsing. Fox Techno Service appreciates the accompanied and supportive experience while working with SafeDNS.

Implementing SafeDNS has also benefited Fox Techno Service internally. They have observed a decrease in support calls and increased productivity for their system administrators. SafeDNS has helped ensure compliance with policies and protect users from the inherent dangers of the internet.

Based on their positive experience, Fox Techno Service highly recommends others to try SafeDNS. They are confident that once others experience the solution firsthand, they will recognize its effectiveness in providing an additional layer of security and peace of mind.

SAFEDNS



The SafeDNS filtering technology received a prestigious award from the world-famous test lab, Software Suggest. SafeDNS solutions are recognized as having a good value for money.

SafeDNS blocks a whopping 98.5% of requests to adult content.

Contacts



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SafeDNS is a company founded in 2010 for developing web filtering solutions for different markets and customers. Since 2013 SafeDNS has been providing products for home and corporate users including businesses, educational institutions, telecom operators, MSPs and VARs. Now SafeDNS products and cloud service are used by more than 4 000 organizations and tens of thousands of home users worldwide.